

Frequently Asked Questions about the Menu Brands Pet Food Recall (AVMA – American Veterinary Medical Association)

What foods have been recalled?

For a complete listing of dog foods affected by the recall, please go to http://www.avma.org/aa/menufoodsrecall/product_dog.asp.

For a complete listing of cat foods affected by the recall, please go to http://www.avma.org/aa/menufoodsrecall/product_cat.asp.

What should I do if I have the recalled pet food in my house?

If the food is unopened, you may return it to the store from which you purchased the food. If the food is opened, do not feed it to your pet. Dispose of the food so that your pet cannot get to it.

My pet has eaten the food that has been recalled. How do I know my pet is sick?

Signs of illness include loss of appetite, lethargy, depression, vomiting, diarrhea, sudden changes in water consumption, or changes in the frequency or amount of urination. These signs may also occur with other illnesses. Any animal showing these signs should be examined by a veterinarian, even if the animal has not eaten any of the recalled pet food.

My pet is showing signs of illness. What do I do?

Have your pet examined by a veterinarian as soon as possible.

What will my veterinarian do?

Your veterinarian will examine your pet, and will most likely take blood samples and collect a urine sample to test for kidney disease or other problems. Other diagnostic procedures, such as radiographs (x-rays) or ultrasound examinations, may be recommended to eliminate other causes of kidney disease and vomiting.

If the tests determine that your pet has kidney disease, your veterinarian may recommend treatment including intravenous fluid therapy and medications.

What is in the food that is making animals sick?

The cause of the illnesses is not yet known. Because the cause is not known, the treatment can not be specifically directed to one cause. Generalized treatment for kidney disease and vomiting is recommended until a more specific treatment can be determined.

How do I report my pet's illness from the pet food?

You should contact your state Food and Drug Administration (FDA) Consumer Complaint Coordinator. For a state-by-state list of Coordinators, go to <http://www.fda.gov/opacom/backgrounders/complain.html>. Please include as much information as possible, including the specific product name, lot numbers, veterinarian's report and diagnosis, etc.